Access Statement

St Thomas Centre welcomes all visitors with the aim of providing the highest possible standards of service while being inclusive to all. We have a number of measures in place to ensure our facilities are accessible for visitors but also recognise the need for constant learning and development to ensure this remains the case. As such, we actively encourage and seek feedback from visitors on how to improve accessibility in our Centre which you can do by emailing us at <u>st.thomas@macc.org.uk</u>

Arrival & Entrance

Full information on how to arrive at St Thomas Centre can be found here.

There are two non-enforceable disabled parking bays on Ardwick Green North immediately outside our site.

There are two entrances to our grounds. The entrance from Ardwick Green North provides step-free access to our building whereas the entrance from Nivin Street has two steps. Both grounds entrances lead to our building entrance which is 1m wide with an automatic button operation, this door has an additional fixed 0.5m panel which can be opened to provide wider access (1.5m) if required.

Upon entering the building all visitors are greeted at reception, asked to sign in and directed to their meeting room.

Our Rooms

All of our meeting rooms are located on the ground floor and provide step-free access. The doors leading to each meeting room are a minimum of 85cm in width, with exception of the Rylands room which is 78cm.

The Ardwick Green Hall has a full loop induction system that operates alongside the PA system. This facility should be booked prior to the event date.

We have a portable loop system that can be used in the Rylands and Sham room only. This facility must be booked prior to the event date.

Toilets

We have a disabled access toilet unit with an access width of 87cm. This toilet also has contrasted fixtures and fittings, handrails, lowered handwashing facilities, and a pull cord alarm. Sanitary disposal facilities are available.

We have a gender neutral/open access toilet unit which is fitted with a pull cord alarm. Sanitary disposal facilities are available.

There are male toilets which consist of three urinals, a toilet and two handwashing facilities.

There are female toilets which consist of two toilets and two handwashing facilities. Sanitary disposal facilities are available.

We do not have a toilet with changing facilities however we do have a changing mat available for use in our accessible room.

Refreshments and Catering

We provide soya milk as standard within our refreshments and a few of our biscuit varieties are suitable for vegans, staff are able to advise further on this.

Our catering providers can accommodate most dietary requirements with the exception of Kosher and the most severe allergies.

For those with specific dietary requirements who wish to bring their own lunch, we can provide access to a fridge and microwave, please ask at reception on arrival.

Other Facilities/Information

We have an accessible room which can be used for prayer or any other non-work related activity that requires a private, quiet, personal space during a meeting or conference. This may include expressing milk, conducting a telephone GP appointment or simply a little time out. This room has a chair, desk, bin, floor space, mat and access to a power socket. We can provide access to a fridge for storing milk or medicine. We would advise people wishing to wash prior to prayer to use the open access toilet cubicle which provides suitable space to perform this prior to using this accessible room.

Assistance dogs are welcome on site and a bowl of water is available upon request.

Every effort has been made to provide a detailed and accurate statement of our accessibility. Some of the accessible facilities listed above are a result of suggestions from visitors to St Thomas Centre, so please do get in touch should you have a request. Likewise, should this statement not answer your query please do not hesitate to contact us on 0161 277 1010 or <u>st.thomas@macc.org.uk</u>

